**Coronavirus (COVID-19) – Frequently Asked Questions**

• Can I send my children into school with alcohol hand sanitiser?

Yes. Students are permitted to carry their own hand sanitisers.

• I have a relative staying from an affected area, do I need to keep my child off school?

We have had numerous enquiries regarding this situation and the current advice is for you to carry on as normal unless your child has been in direct contact with a confirmed case. Where this may be the case, Public Health England will provide advice and guidance. If you have any concerns, please call NHS 111, or seek guidance from the government agencies.

• My child has visited a country where there are confirmed cases but has no symptoms. Do I need to keep my child off school?

As this information is updating daily you need to consult the government website listed below for advice on whether self-isolation is required. Please call NHS 111 should you have further concerns.

• Can I send my child into school wearing a face mask?

No. Face masks play a very important role in places like hospitals, but there is very little evidence of widespread benefit for members of the public.

• My child has been in direct contact with a confirmed case, do I need to keep them at home?

The current guidance is to immediately isolate your child and call NHS 111.

• My child has been in direct contact with a suspected or unconfirmed case, do I need to keep them at home?

Please call NHS 111 for advice as the recommendations are changing daily.

• Is Wize Up able to provide advice and guidance on how the virus could impact my child who has asthma or another pre -existing medical condition?

COVID 19 FAQ’s – HFLSv1.2 02.03.2020 Unfortunately, we are unable to offer any medical advice. Each individual child will need to seek medical advice by calling NHS 111. Parents should be aware advice given to one child may differ to another child with the same medical condition.

• Is there any guidance on handwashing that I can teach my child at home?

Yes, the DfE have provided a useful poster which is available on the following link: [Advice on the coronavirus for places of education](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/869250/Coronavirus_advice_for_educational_settings_poster.pdf)

Good hand and respiratory hygiene include:

Coughing and sneezing

- Encourage your children to sneeze into a tissue

- Dispose of dirty tissues in the bin and

- Wash their hands with soap and water thoroughly

**Hand hygiene**

- Wash hands with soap and water or a hand sanitiser if soap and water are not available

- Wash hands with soap and water before cooking and eating

- Wash hands with soap and water or use a hand sanitiser on arrival to school

- Wash hands with soap and water or use a hand sanitiser after using the toilet

- Wash hands with soap and water or use a hand sanitiser before leaving school

• What are the school doing to improve hygiene? Wize Up have increased hygiene regimes with cleaning and are briefing all students on good hygiene.

• PHE Guidance on Specified countries and areas with implications for returning travellers or visitors arriving in the [UK PUBLIC HEALTH ENGLAND](https://www.gov.uk/government/publications/covid-19-specified-countries-and-areas/covid-19-specified-countries-and-areas-with-implications-for-returning-travellers-or-visitors-arriving-in-the-uk#italy)

• GOV UK – Latest information and advice [COVID 19](https://www.gov.uk/guidance/coronavirus-covid-19-information-for-the-public#number-of-cases)

• NHS Common Questions [FAQ's](https://www.nhs.uk/conditions/coronavirus-covid-19/common-questions/)